

Marias Medical Center recognizes the rights of the patients it serves and, therefore we have adopted the Patient Bill of Rights as follows:

- The patient has a right to considerate and respectful care, free from interference, coercion, discrimination, or reprisal from the facility.
- The patient has a right to be informed of the services available, charges for these services, unless its beyond the facility's control; and, the right (regardless of source of payment), to receive and examine an explanation of your bill, if you request it.
- To exercise decision-making rights in all aspects of health care, including treatment issues such as medications, special diets, or other medical regimens. You have the right to choose a personal attending physician, to be fully informed of your total health status; to receive advanced notice about your care and treatment or any changes therein affecting your well-being; to participate in your plan of care and treatment or changes therein; to refuse treatment, and to refuse to participate in experimental research.
- The patient has a right to privacy in accommodations, medical treatment, personal care, and visits, according to Marias Medical Center visitation policy. This does not require the provision of a private room, but you have the right to privacy in your room or portion of your room. If you are seeking privacy in your room, staff members should make reasonable efforts to make their presence known when entering.
- The patient has a right to confidential personal and clinical records, including the right to approve or refuse the release of those records to anyone outside the facility, except when you are transferred to another facility; or record release is required by law or third party payment contract.
- As a patient, you have a right to access your medical records. To request your medical records please contact Marias Medical Center's Health Information Management/Medical Records Department at 406-434-3203.
- The patient has a right to expect that the hospital will make a reasonable response to a patient's request for a service.
- The patient has a right to expect reasonable continuity of care.
- The patient has the right to be free from verbal, sexual, physical or mental abuse, corporal punishment, neglect, involuntary seclusion or financial exploitation. All physical or chemical restraints must be ordered by your doctor to treat your medical symptoms and may not be imposed for purposes of discipline or convenience.
- The patient has the right to voice grievances to the facility without discrimination or reprisal. The facility will follow written procedures for receiving, promptly handling, and informing you of the outcome of any grievance presented. A grievance procedure form is available upon request from the nursing staff.

Patient Portal

You can gain access to ***your patient portal***, which contains your medical record information, by going to www.mymmcmmt.org. You will need your medical record number and patient information which is located on the bottom right-hand corner of this form.

Marias Medical Center
Shelby, MT • 406-434-3200

PATIENT BILL OF RIGHTS